

## Pool Care Troubleshooting Guide



**Skin and Eye Irritation**—Caused by improper pH levels of the water in your pool or spa, especially a pH level of below 7. Test the water pH level; adjust as needed to maintain the proper pH range of 7.2 to 7.6. Shock to destroy any contaminants.



**Algae Problems**—Test and adjust your pool or spa water pH level to 7.4. If you are seeing the beginning of algae growth, shock the water. Wait 24 hr. after shock and then use an algicide.

**Cloudy Water**—Check the filter system and pump to make sure they are operating effectively. Check the filter for holes that are letting fine particulars pass through. Make sure you are running the filter long enough to clean your pool. Test water for total alkalinity and pH and adjust as needed. Check the chlorine level and check for the presence of dead algae. Shock the water. Use a clarifier for small particles that the filter does not catch.



## Pool Chemicals

**Water Analysis Kit**—Detects a wide range of bacteria, including E. coli, pseudomonas, Klebsiella, and salmonella.

**Step 1 Balance**—Balancing your pool water ensures that it has an optimal pH level, including total alkalinity and mineral content levels.

**Step 2 Chlorinate**—Chlorinating your pool water properly sanitizes it, killing harmful bacteria and aiding in the control of algae.

**Step 3 Shock**—Shocking your pool water destroys contaminants and is an essential part of the pool care program. Contaminants get in the pool water constantly, via swimmers and the environment. Shocking keeps the water clean and sparkling and stops problems before they become noticeable and costly, helping the water stay clear.

**Remedy**—Algaecides stay active in your pool water, with minimal loss of effectiveness due to water temperature, sunlight or swimming use.

Clarifiers are used from time to time when your pool water needs products to clarify and help filtration of fine particles. For instance, if dead algae is present too much calcium or metals can build up in your water.

Description	pH Range	Size	Brand	Item No.	Pkg. Qty.
<b>Water Analysis Kit</b>					
For Bacteria	—	—	Purtest	1LNW9	1
For Bacteria	—	—	Purtest	1LNX1	10
<b>Step 1 Balance</b>					
Granular pH Adjuster, Down	1 to 3	5 lb.	Clorox Pool & Spa	36JT16	1
Granular pH Adjuster, Stabilizer	5 to 7	4 lb.	Clorox Pool & Spa	36JT17	1
Granular Calcium Hardness Increaser	—	5 lb.	Clorox Pool & Spa	36JT18	1
Granular pH Adjuster, Alkalinity Increase	8 to 9	5 lb.	Clorox Pool & Spa	36JT19	1
Granular pH Adjuster, Up	9 to 10	4 lb.	Clorox Pool & Spa	36JT15	1
Liquid pH Adjuster, Muriatic Acid	Less Than 0	1 gal.	Kem Tek	34TG60	42
<b>Step 2 Chlorinate</b>					
Liquid Chlorine	10 to 12	1 gal.	Kem Tek	20KR64	72
Tablet Chlorine, 1"	2 to 5	3.75 lb.	Clorox Pool & Spa	36JT20	1
Tablet Chlorine, 3"	2 to 5	35 lb.	Clorox Pool & Spa	36JT21	1
Tablet Chlorine, 3"	3 to 5	35 lb.	Clorox Pool & Spa	36JT22	1
Granular Chlorine	6 to 8	40 lb.	Clorox Pool & Spa	36JT23	1
<b>Step 3 Shock</b>					
Granular Shock	4 to 5	1 lb.	Pool Essentials	36JT35	36
Granular Shock	6 to 8	1 lb.	Clorox Pool & Spa	36JT24	30
Granular Shock	6 to 8	1 lb.	Clorox Pool & Spa	36JT25	30
<b>Remedy</b>					
Scaletec Plus EZ Care	0 to 1	64 oz.	Kem Tek	20KR75	8
Liquid Algaecide	6 to 9	32 oz.	Clorox Pool & Spa	36JT26	1
Liquid Algaecide	6 to 9	40 oz.	Clorox Pool & Spa	36JT27	1
Granular Filter Aid	—	24 lb.	Clorox Pool & Spa	36JT28	1
Liquid Clarifier	6 to 9	32 oz.	Clorox Pool & Spa	36JT29	1
Granular Salt Pool pH Reducer	1 to 3	8 lb.	Clorox Pool & Spa	36JT30	1
Granular Salt Pool Stabilizer	5 to 7	5.5 lb.	Clorox Pool & Spa	36JT31	1
Liquid Salt Pool Algaecide	6 to 9	32 oz.	Clorox Pool & Spa	36JT32	1
Reagents, Test Strips Water Testing	—	50 Strips	Clorox Pool & Spa	36JT33	1
Tablet Bromine, 1"	6 to 8	5 lb.	Clorox Spa	36JT34	1

**Water Analysis Kit  
No. 1LNW9**



**Step 1 Balance  
No. 36JT16**



**Step 1 Balance  
No. 34TG60**



**Step 2 Chlorinate  
No. 36JT22**



**Step 3 Shock  
No. 36JT25**



**Remedy Liquid Algaecide  
No. 36JT27**



**Remedy Tablet Bromine  
No. 36JT34**